

Conventional Transit Service – Outstanding Improvements

On an annual basis, London Transit receives numerous public contacts and feedback from Operators asking for changes to existing transit service as well as request for service into areas not currently served. All of these requests have to be weighed against each other to prioritize changes to be implemented in a given year. Based on the current outstanding requests for new or modified service, there are over 300,000 hours of unmet demand, as set out in Table I.

**Table I
Conventional Transit Service Outstanding Service Improvements 2024**

Service Improvement	Issues Addressed	Estimated Annual Service Hour Requirement
Earlier service for all routes (starting at 5am)	<ul style="list-style-type: none"> • Improved access to employment with early start times 	24,000
Extend remaining routes to 1am Mon-Sat	<ul style="list-style-type: none"> • Improved access to employment with late finish times 	20,000
Extend Sunday Service to midnight on all routes	<ul style="list-style-type: none"> • Address increased ridership and demands on Sundays • Improved access to employment on Sundays 	20,000
Start remaining routes at 7am on Sundays	<ul style="list-style-type: none"> • Address increased ridership and demands on Sundays • Improved access to employment with early start times 	18,000
Extend service into new growth areas including: <ul style="list-style-type: none"> • Cedarhollow • Hamilton/Old Victoria area • Hyde Park between Sunningdale, Wonderland and Fanshawe Park Road • South Byron • Wickerson Road area • West 5 • Southwinds 	<ul style="list-style-type: none"> • Improved access to the community to areas that are currently not served by public transit 	44,800
Improve frequencies on existing routes to be no more than two times the frequency on connecting Rapid Transit routes	<ul style="list-style-type: none"> • Improved reliability and viability of public transit system wide 	184,000
Improve operating times/frequencies of routes currently serving industrial areas	<ul style="list-style-type: none"> • Improved access to industrial areas 	13,000
Total Estimated Outstanding Service Hour Requirements		323,800

Service expansion into new growth areas may qualify for assessment growth funding and as such, will be assessed each year for feasibility of implementation. Should any be identified, a recommendation will be included with the annual budget report for submission of an Assessment Growth Business Case.

Competing demands for service combined with budget limitations has resulted in a growing demand for service that can not be met with current resource allocations. Requests for new and modified service will continue to be evaluated through the annual service planning process and prioritized for implementation.