



London  
CANADA

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January 22, 2025

To the London Transit Commission Board and Staff,

Subject: Feedback on the 2025 Conventional Transit Service Plan

I am writing to provide feedback on your 2025 Conventional Transit Service Plan, which is currently under consideration for implementation in the fall of 2025.

As the City Councillor for Ward 12 and a strong advocate for public and active transportation, I would like to draw your attention to a specific concern regarding transit services in the South end of London. This area is experiencing and will continue to experience intensification, revitalization, and new housing developments in the coming decades.

The manager of the Costco South London store, located at 3140 Dingman Drive, has shared the following information regarding their employees' transit challenges:

"We have approximately 60 employees who utilize public transit and to get to work. A group of employees finishes at 8:30 PM, and another group at 11:30 PM. At these times, there are no bus services other than at White Oaks Mall, requiring them to walk 30 minutes to reach the mall. Additionally, I frequently observe employees from nearby businesses, such as McDonald's and Tim Hortons, walking over the bridge to their destinations"

To better serve these employees, as well as store customers and employees of other area businesses, I urge you to consider the above-identified need when planning for current and future transit services. Enhancing public transit options in this area would not only benefit local businesses but also support the city's goals for sustainable and accessible transportation.

Thank you for your attention to this matter. I appreciate your efforts in improving transit services for our community and look forward to seeing these concerns reflected in your planning process.

Kind regards,

Councillor Elizabeth Pelozo  
Ward 12  
City of London