

**Accessible Public Transit Service Advisory Committee**  
**Tuesday February 11, 2025 - 11:00 a.m.**  
**To be held virtually**

**I Call to Order**

**II Completion and Acceptance of Agenda**

**III Disclosures of Pecuniary Interest**

**IV Minutes**

Approval of minutes of meeting held on November 12, 2024.

**V Delegation/Presentation**

None

**VI Communication**

1. Letter from C. Roy, Secretary, London Transit Commission, dated September 26, 2024 regarding the 4<sup>th</sup> Report of the Accessible Public Transit Service Advisory Committee meeting of November 12, 2024.

**VII Staff Reports**

1. Director of Planning - 2025 Conventional Transit Service Plan
2. General Manager - 2025 Work Program
3. General Manager - AODA – Customer Service Standard Review
4. General Manager - Voice of the Customer – 2024 Survey
5. Director of Operations - Specialized Service Software Update

**VIII Date of Next Meeting**

Tuesday March 11, 2025 (Call of the Chair)

**IX Adjournment**